

SARANA COMMUNITY ACUPUNCTURE

970 San Pablo Avenue
Albany, CA 94706

CLIENT CONTACT INFORMATION

www.saranaca.org
510.526.5056

Name: _____
(first) (middle) (last)

Address _____ City _____ State _____ Zip Code _____
(If you do not live in the area, just write "from out of town")

Phone # (best) _____ (alternate) _____ Referred by _____

Email Address _____

Your email address will only be used to contact you about your appointments and to send you updates and announcements about events or special deals happening at Sarana usually 1-2 times per month. We never share your information with any third party and you can unsubscribe anytime.

FINANCIAL POLICY

We are a community-supported clinic with the goal to make acupuncture and herbs accessible to as many people as possible, at the most affordable rates.

Fee structure:

First visit paperwork fee	\$10
Acupuncture treatment (adult)	\$25 – 45 sliding scale (does not include the cost of herbs)
Acupuncture treatment (minor/child)	\$1 per year equaling the age of the minor/child (no paperwork fee)
Veteran/active military acupuncture	\$10 (paperwork fee applies for new clients)
Massage / Acupressure	\$25/20min, \$35/30min, \$45/40min, \$65/60min (payable directly to massage practitioner)
Cupping	\$25
Herbal prescription fee	\$5 plus the cost of herbs and sales tax
Birthday Acupuncture treatment	FREE on your actual birthday <u>only</u>

HOW THE SLIDING SCALE WORKS: You decide what you can afford to pay within the \$25-45 range in order to get the frequency of care that you need. No eligibility verification of any kind is required.

CANCELLATION POLICY

Acupuncture:

To sustain our low-cost clinic, we depend on having a busy schedule and giving a high volume of acupuncture treatments. **Please notify us of any changes or cancellations at least 24 hours before your appointment time, so that another person can re-book your time slot. If you must cancel with less than 24 hours notice, we request that you make a suggested donation of at least 1/2 (half) the amount you would have paid for your treatment to help cover our costs.** The donation can be placed in the donation box, given to the receptionist or paid via our website's donation page. We are happy to accept cash, checks, MasterCard, Visa or Discover cards for this, or you can ask us to mark off one of your prepaid treatments on file.

If you frequently miss or cancel appointments, we will ask you to walk-in rather than schedule your appointments. Walk-in clients are treated as soon as time permits on "first come first served" basis, but priority is given to clients with pre-scheduled appointments, so walk-ins may need to wait to be treated.

Massage and cupping:

A massage appointment that is missed, rescheduled or cancelled with less than 24-hour advance notice **will be charged in full for the time booked** (payable to massage practitioner directly).

A missed cupping appointment with less than 24-hour advance notice **will be charged the full \$25 fee.**

There will be a \$15 fee for any returned checks.

PLEASE INDICATE THAT YOU HAVE READ, UNDERSTAND AND AGREE TO THE ABOVE FINANCIAL POLICIES BY SIGNING BELOW:

SIGNATURE _____ DATE _____

PRINTED NAME _____ **(OVER)**